

# Capability Statement

Reliable Software is a digital transformation and technology consulting firm specializing in **Application Modernization, Cloud, Data Intelligence, and Artificial Intelligence (AI)**. We help organizations modernize legacy environments, migrate and optimize workloads on secure cloud platforms, and build scalable data foundations to improve mission outcomes, operational efficiency, and innovation.

With over 20 years of experience, Reliable Software delivers end-to-end services including strategy, architecture, implementation, and managed services. We accelerate value through analytics, AI-driven automation, and intelligent decision support. With the rise of **Generative AI and agentic copilots**, governance, security, and data protection are more critical than ever. Reliable Software enables safe AI adoption through **AI guardrails, compliant operating models, and secure, controlled usage**, ensuring responsible and scalable transformation.

## Corporate Information

**Legal Name:** Reliable Software Resources, Inc.  
**NAICS Codes:** 518210, 541511, 541512, 541513, 541519, 518210, 541611, 541618, 541690, 561320, 611430, 541430  
**SAM.gov Status:** Active  
**SAM UEI:** R8U2XH3HPNH4  
**CAGE Code:** 4Y5R5  
**GSA MAS:** 47QTC A24D00FT

<b>Advisory</b>	<b>Consulting</b>	<b>End to End Solutions</b>	<b>Managed Services</b>
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## End-to-End Digital Transformation Service Capabilities

### AI, GenAI & Advanced Analytics (Primary Focus)

- **AI strategy, governance, security, and Responsible AI frameworks** (guardrails, compliance, monitoring)
- **Generative AI, AI/ML, and advanced analytics solutions** for enterprise transformation
- **Prompt engineering, Retrieval-Augmented Generation (RAG), and LLM/SLM fine-tuning**
- **Enterprise AI platforms implementation & integration:** SAP Joule, Databricks Genie, Snowflake Cortex AI
- **Agentic AI & intelligent agents** enabling autonomous workflows, decision intelligence, and enterprise automation
- **Deep learning, NLP/NLG, Computer Vision, and production-grade ML engineering (MLOps)**

### Digital Transformation, Cloud, Data & Security

- **Digital transformation strategy** and modernization roadmaps
- **Application development & modernization** (legacy modernization, refactoring, re-platforming, cloud-native apps)
- **Cloud migration & cloud-native engineering** across Azure, AWS, and GCP
- **Cloud + data security strategy** aligned to compliance and enterprise risk controls
- **Modern data platforms:** Data Warehouses, Lakehouse architectures, and accelerators
- **Data engineering & integration:** pipelines, automation, Microsoft Fabric, data governance
- **Analytics & decision intelligence:** dashboards, KPI frameworks, executive insights
- **Predictive & prescriptive analytics** to improve forecasting, optimization, and outcomes
- **Identity, cybersecurity & managed services:** IGA, Zero Trust/NIST, threat monitoring, FinOps & platform optimization

### Our Data & AI solutions

- Proactive Data Risk Agent (PDRA)
- Data Sense AI
- Compliance Chatbot
- Document Intelligence Agent
- Modern Data Platform Accelerator

### Primary Markets Served

- Federal, State & Local Government
- Healthcare & Life Sciences
- Financial Services
- Retail & Manufacturing
- Enterprises & System Integrators

## Technology Ecosystem

